

# Reading and Understanding Your Bill Statement



**AUSTELL NATURAL GAS SYSTEM**  
 2838 JOE JERKINS BLVD  
 P.O. BOX 685  
 AUSTELL, GA 30168-0685  
 TELEPHONE: 770-948-1841  
 VISIT US ONLINE: [WWW.AUSTELLGAS.COM](http://WWW.AUSTELLGAS.COM)

Visit our updated website to learn more about Austell Gas and the different services we have to offer.

BILLING DATE	DUE DATE
SERVICE ADDRESS	

Dates your meter was read.

Readings from your gas meter.

If your account is subject for disconnection for non-payment a red box will appear with the scheduled disconnect date.

Gas consumption during the current billing period, stated in hundreds of cubic feet.

A conversion factor to calculate Therms based on the amount of CCF's in the amount of gas.

Look here for important messages.

Look here for important messages regarding your account.

Barcode for the payment kiosk located at the main office.

Remittance stub which must be included with your payment.

ACCOUNT NUMBER:		AMOUNT DUE:		
METER NUMBER	PREVIOUS METER READING	PRESENT METER READING	SERVICE FROM	SERVICE TO
CCF USED	BTU FACTOR	THERMS USED	LAST PAYMENT AMOUNT	LAST PAYMENT DATE
PREVIOUS BALANCE	\$0.00			
GAS CHARGES	\$0.00			
MERCHANDISE CHARGES	\$0.00			
OTHER CHARGES	\$0.00			
PENALTY CHARGES	\$0.00			
SALES TAX	\$0.00			
DEPOSIT	\$0.00			
CHARGES TRANSFERRED	\$0.00			
<b>TOTAL BALANCE</b>	\$0.00			
PREVIOUS BALANCE	CURRENT CHARGES	TOTAL BALANCE	DUE DATE	

**DISCONNECT SCHEDULED 00/00/00**  
 SEE REVERSE SIDE FOR DETAILS →

OUR PHYSICAL OFFICE IS CLOSED TO THE PUBLIC. YOU CAN NOW PAY YOUR GAS BILL AT THE MAIN OFFICE BY USING OUR NEW PAYMENT KIOSK! CUSTOMER ACCOUNT NUMBER AND BAR CODE IS REQUIRED FOR ACCESS. BILLING ZIP CODE WILL BE USED FOR VERIFICATION PURPOSES. CASH, CHECK, DEBIT AND CREDIT CARDS ARE ACCEPTED.



The amount of Therms used after applying the BTU factor.

**AUSTELL GAS BILL MESSAGES**  
 TO SIGN UP FOR NOTIFICATIONS OR UPDATE YOUR CURRENT CONTACT INFORMATION, PLEASE FILL OUT THE BACK OF THE REMITTANCE STUB BELOW.

**SWEETWATER MISSION**  
 CONTRIBUTE BY PUTTING A CHECK MARK NEXT TO THE DONATION AMOUNT. CHECK SHOULD TOTAL DONATION AND TOTAL AMOUNT OF GAS CHARGES. -NO CASH DONATIONS ACCEPTED.

DETACH HERE AND RETURN BOTTOM PORTION WITH PAYMENT

**AUSTELL NATURAL GAS SYSTEM**  
 2838 JOE JERKINS BLVD  
 P.O. BOX 685  
 AUSTELL, GA 30168-0685

AMOUNT ENCLOSED: \$

ACCOUNT TYPE: \_\_\_\_\_

DONATE TO SWEETWATER MISSION (CHECK BOX)

\$ 1.00  \$ 3.00  \$ 5.00

To ensure proper posting do not mark outside donation boxes

ACCOUNT #:	CYCLE:	BILL DATE:	SERVICE ADDRESS:

DUE DATE: \_\_\_\_\_

AUSTELL NATURAL GAS SYSTEM  
 PO BOX 685  
 AUSTELL, GA 30168-0685

Donate to Sweetwater

**PREVIOUS BALANCE:** Past due charges are due immediately.  
**GAS CHARGES:** Charges that are currently due for the months billing period.  
**MERCHANDISE CHARGES:** Charges due for merchandise that is applied to the account.  
**OTHER CHARGES:** Additional charges billed to the account. Example: Service Reconnection Fees.  
**PENALTY CHARGES:** Charges applied to the account from the previous balance 1.5% of the previous balance. (Minimum of .50)  
**DEPOSIT:** New/additional deposits charged to the gas account for the billing period.  
**CHARGES TRANSFERRED:** Balances transferred from additional or previous locations you had gas service from. Example: Transferring services to a new location.

